

# Parking as a tool to manage urban access and mobility

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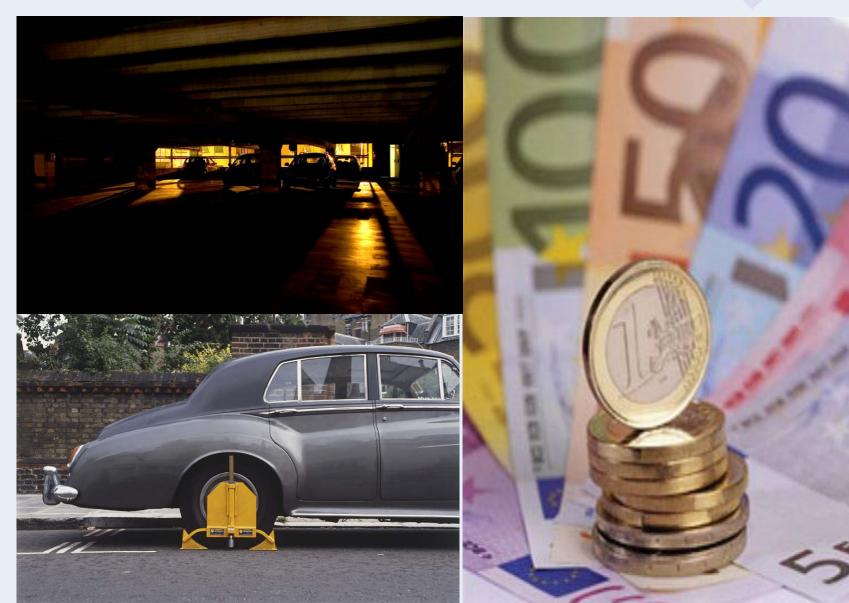
#### Content



- Reasons behind regulated parking
- Who pays for parking? Parking & Loyalty
- Interaction in the mobility chain
- Conclusion: parking is supportive to other functions

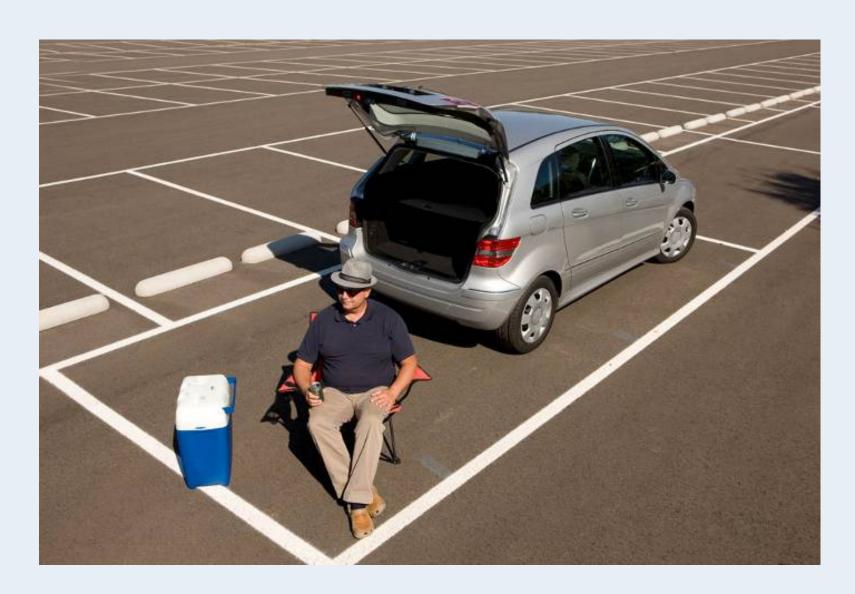
# Image of parking





# People don't park just for parking





# Reasons for parking



Working & business



# Reasons for parking



Shopping



# Reasons for parking



Leisure



#### Parking regulation



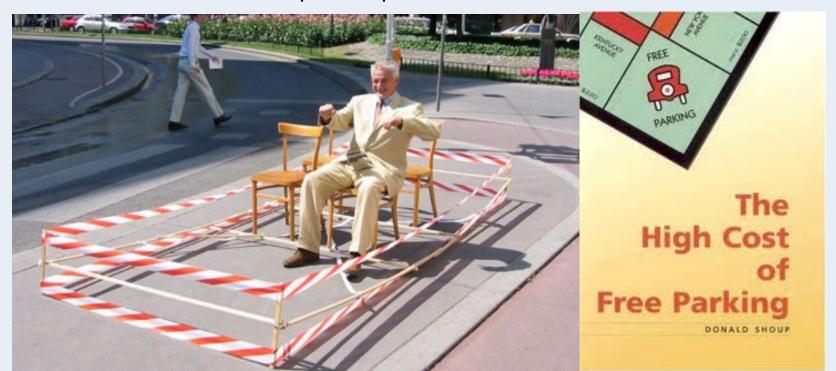
- When demand exceeds available space
- On street in public space, off street in private domain
- Commuters cause more occuppancy than visitors
- Differentiated pricing of parking



#### Two godfathers on parking



- Donald Shoup: "The high cost of free parking"
  - Awareness of costs (internal & external)
- Herman Knoflacher: "Virus of unsocial behaviour"
  - Ineffective use of public space



#### The real costs of free parking



- 50,000 m<sup>2</sup> shopping centre, 1000 spaces MSCP
- €12 million investment, €1 million annual cost
- Options to recover investement costs:
  - € 1.00 per hour for the visitors by car
  - Free parking, € 20 per m² additional rent, paid by all customers
- Which alternative fits into SUMP



#### Retail fight for low priced parking



- Effects of price decreases?
  - Just low priced parking doesn't attract customers
  - Package paid parking with attracting functions
  - Avoid unintended side effects
- Does retail benefit from free parking?
  - One commuter does not bring any business
  - Refreshing of parkers on a parking place generates up to EUR 200.000 retail volume per parking space



# Traders want Saturday free parking year round



## Differentiated pricing model



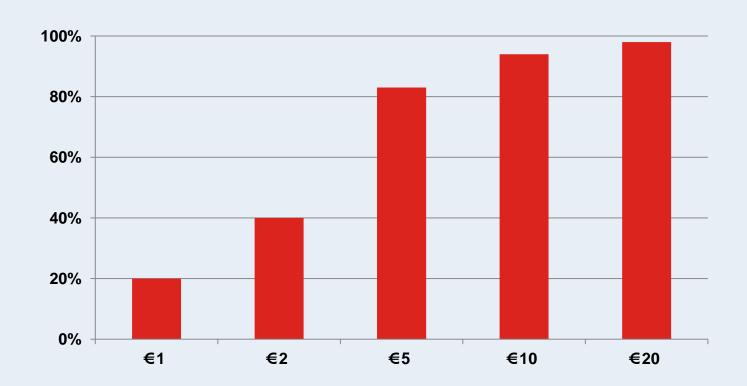
- Differentiation in time/location/duration
  - Impact on public space: highest price
  - Promoting commuters to public transport: progressive pricing
- Low priced parking alternatives
  - Remote parking at walking distance
  - Park & ride facilities with shuttle services



#### Customer survey on price effects



• Choice for parking at about 15 minutes walking at a price difference of:



#### Customer survey on price effects



• Choice for P+R with public transport if a day parking in the city centre costs more than:



#### Payment & loyalty















MasterCard















#### Loyalty case department store



- Stockmann Finland
  - Loyalty card with Maestro payment functionality
  - Cardholders/customers get first hour for free
  - Parking operator compensated by Stockmann

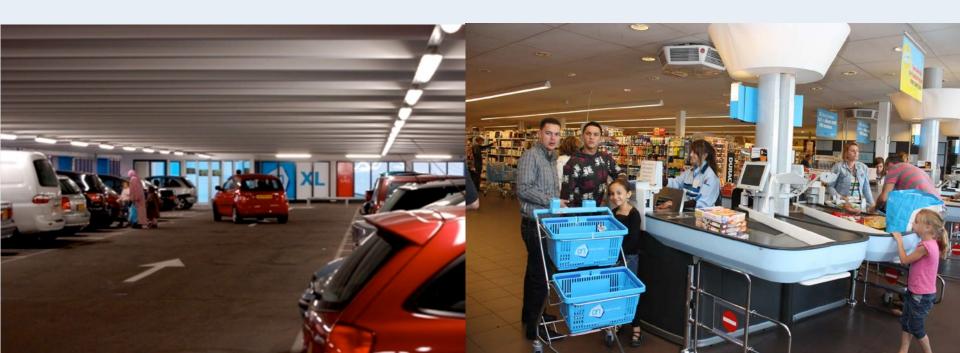




#### Loyalty case supermarket



- Parking ticket discounted at €40 spent in the supermarket
- Parking discount at the till, perceived value parking ticket



## Loyalty case hotel



- Special rates for hotel guests
  - Paid by the guest with hotel bill
- Parking ticket obtained from reception desk
  - To be used for driving in & out during hotel stay
  - Customer Pre Book on Web at special rates



#### Alternative use: City Beach Club



- Top floor of Galeria Kaufhof car park Düsseldorf
  - Magnificent view from many parking top decks
  - July & August three years on a row
  - 2500 m<sup>2</sup> Beach Club
  - Catered by department store



#### Interaction in the mobility chain



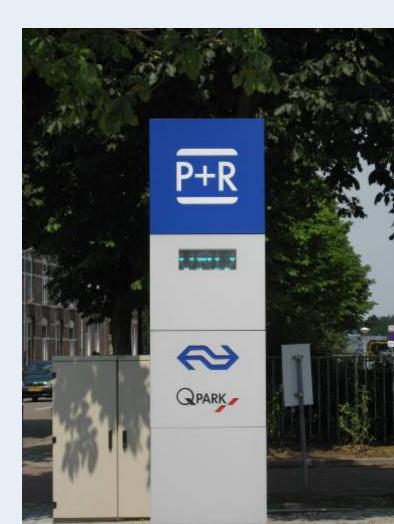
- Guidance directly to aivailable spaces
- Reduce search traffic & emissions in urban areas
  - Surveys claim up to 30% search traffic



#### Interaction in the mobility chain



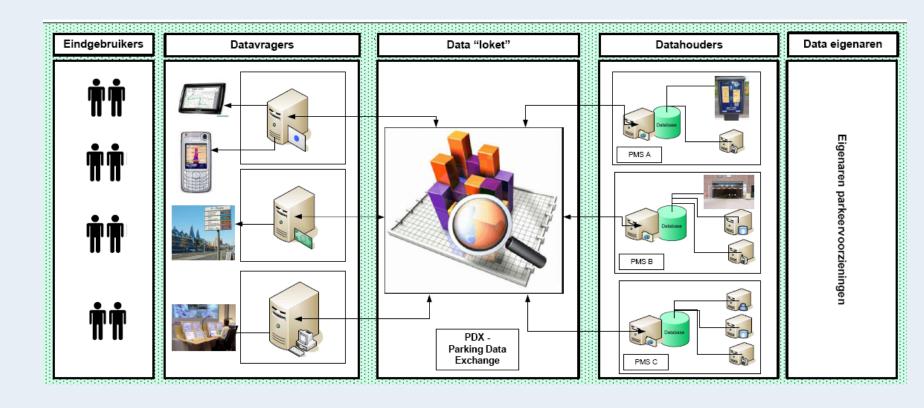
- Multimode travel information
  - Public transport schedules
  - Parking availablity
- P+R Railway stations
  - Discounted parking for railway travellers
  - Payment at railway ticket dispensers or by public transport payment card
- P+R at city edge
  - Combined tickets for parking and local public transport



#### Parking data in navigation systems Parking data in navigation systems



- Dutch co-operative project in progress
  - Public & private parking operators
  - One service counter for all providers



# Parking availability by smartphone



Available from one operator







#### Take aways:



- Parking regulation can influence mobility in urban areas
- We need innovative business models to achieve goals
- Joint efforts from parking operator and surrounding attractions
- Technology supports the city and the people, not a goal in itself





### Thank you very much!

www.europeanparking.eu

