

VINCI Park UK

The UK's first Hospital

Mobility Scheme

at

Ninewells Hospital,

Dundee, Scotland.



Context: Ninewells Hospital & Medical School



17 car parks:

- ❖ 14 surface
- ❖ 2 decked
- ❖ 1 multi-storey
- ❖ 2,500 spaces

Parking concession managed by VINCI Park UK since 2003.

Ninewells Hospital: The Challenges



- ✚ Vast site: getting from A to B;
- ✚ Meeting requirements for disabled parking;
- ✚ Accommodating the long-term sick.

Working Together to Deliver Solutions



Providing free compassionate parking for the long-term sick, funded by charging for disabled users.

Reinvesting Surplus Revenue



VINCI Park: The UK's First Hospital Mobility Scheme



- ❖ Fleet of 10 mobility scooters and 10 wheelchairs;
- ❖ Purpose-built mobility office;
- ❖ Full-time customer service agent.





- ❖ 350 registered users;
- ❖ Positive user feedback;
- ❖ Positive press coverage.



Recognised as Best in the UK



British Parking Awards 2008: Judges' Special Award for Innovation and Best Overall