

VINCI Park UK

The UK's first Hospital

Mobility Scheme

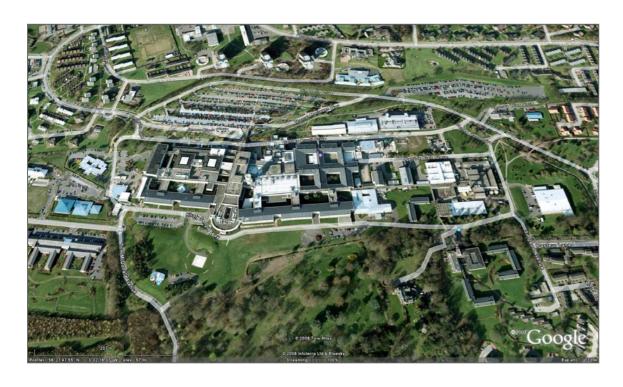
at

Ninewells Hospital,

Dundee, Scotland.



Context: Ninewells Hospital & Medical School



17 car parks:

- 4 14 surface
- 2 decked
- 1 multi-storey
- 2,500 spaces

Parking concession managed by VINCI Park UK since 2003.



Ninewells Hospital: The Challenges



- Vast site: getting from A to B;
- Meeting requirements for disabled parking;
- Accommodating the long-term sick.



Working Together to Deliver Solutions



Providing free compassionate parking for the long-term sick, funded by charging for disabled users.



Reinvesting Surplus Revenue







- Fleet of 10 mobility scooters and 10 wheelchairs;
- Purpose-built mobility office;
- Full-time customer service agent.







- ❖ 350 registered users;
- Positive user feedback;
- Positive press coverage.



Recognised as Best in the UK



British Parking Awards 2008: Judges' Special Award for

Innovation and Best Overall



